

Water Tower Draining Event

On Friday evening August 24th at 10:30pm a watch valve on a fire hydrant on a water main on Oak Street between Tiger Trail Park and Rising Sun Express came apart and caused the water tower to drain. The bolts & nuts that hold the top of the watch valve corroded and the pressure from water system lifted the top of the valve assembly off and allowed water to flow freely from the main. An alarm for low pressure was sent out to staff at 3:38 am but was not delivered until 5:14am. The water tower and the clearwell at the Water Plant were drained at 5:18am. Crews found the problem and it was isolated at 6:40am and pumps were able to pump water back into the system. We would like to thank everyone for helping conserve water while we were filling the tower back to normal levels.